From:	Rellen Hayes
To:	Tucker-Potter, Stacy
Cc:	Hughes, Ernie
Subject:	RE: Phone Call Meeting
Date:	Tuesday, September 10, 2019 12:38:33 PM
Attachments:	image002.png

Hi Stacy,

I am so sorry for the delay. Let's do 1:30 pm CT on Friday (9/13). I will send out an invite with a conference call number.

Best,

Rellen

Rellen Hayes
Publishing Concepts | Project Manager
Proud PCI Associate since 2014

T: 972.728.3687
E: rhayes@publishingconcepts.com
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Back-to-Back Winner! For two years in a row PCI has been named the "#1 Best Place to Work" in the state of Texas (The Texas Association of Business and the publishers of *Texas Monthly*) and in Dallas-Fort Worth (*Dallas Morning News*). Research shows that a highly engaged workforce drives higher overall client satisfaction.

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From: Tucker-Potter, Stacy <stuckerpotter@truman.edu>
Sent: Tuesday, September 10, 2019 12:35 PM
To: Rellen Hayes <rhayes@publishingconcepts.com>
Cc: Hughes, Ernie <ehughes@truman.edu>
Subject: FW: Phone Call Meeting

Rellen,

I have not received a response to the request for a meeting. I have received another call from an alum regarding their call with PCI. Please respond with a time we can schedule a call Friday. Our availability is below.

Stacy

Stacy Tucker-Potter ('02)
Director of Engagement
(660) 785-7432

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From: Tucker-Potter, Stacy
Sent: Monday, September 09, 2019 10:17 AM
To: Rellen Hayes (rhayes@publishingconcepts.com)
Cc: Hughes, Ernie
Subject: Phone Call Meeting

Rellen,

Dr. Hughes received communication from an alum concerning the sales tactics of the PCI representative she spoke to. We would like to schedule a phone meeting with you and/or any appropriate parties to discuss the approach to the calls. We are looking at Friday 9/12. It looks like the times that are unavailable on our end are 8:30 a.m. and 3 p.m. (CST). Can you find a time that works for your team on Friday?

Stacy

Stacy Tucker-Potter ('02)
Director of Engagement | Truman State University
100 E. Normal | McClain 205 | Kirksville, MO 63501
(660) 785-7432

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